

Getting to know the Neonatal Unit

When entering the unit

Your Neonatal Unit may have a buzzer intercom system. Please ensure nobody follows you in after you have entered and close the doors behind you.



Infection control

Everyone who enters the Neonatal Unit must wash their hands and use alcohol gel. You must wash your hands before touching your baby. If you are unwell, please talk to the neonatal staff before travelling to the unit.

Being with your baby

Parents have 24/7 access to the neonatal unit. Check with the staff on your unit for visiting times for other people. You can phone your neonatal unit any time to check on your baby.

Parking at the hospital

Staff can advise you on accessing a parking permit or discount for parking as necessary.



Facilities on the neonatal unit may include:

- An expressing room/screens to express at the cot side
- Parent kitchen/ bedrooms/bathroom facilities
- Meal/snack provision
- Waiting room/sibling room/sensory room

